



Justice Institute of British Columbia COURSE OUTLINE

Course Code: Taxi160

Course Title: Taxi Industry and Driver Safety

Prerequisite Courses: TaxiHost Assessment

School: : School of Public Safety and Security

Division/Academy/Centre: PTEC

Previous Course Code & Title:

Course First Offered:

# of Credits:	1.0
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Course Description:

This course provides a review of taxi operations, rules and regulations, map book skills, the use of global positioning systems (GPS) and major routes and destinations in the Lower Mainland,

Students will also be provided strategies to reduce the incidence of conflict with customers and the risk of assault.

Course Goal(s):

Learning Outcomes:

Upon successful completion of this course, the learner will be able to:

Introduction

- Describe the job of a taxicab driver.
- Explain the key provisions of the *Taxi Bill of Rights*.

Rules and Regulations

- List key laws that taxicab drivers should know about, and explain what these laws require.
- Follow the requirements of the law.



Operations

- Follow procedures when preparing for, working, and ending a shift.
- Follow the rules for using a two-way radio.
- Explain the purpose and importance of taxi cameras.
- Take the passenger to the destination.
- Explain guidelines for the use of taxi stands.
- Explain guidelines for addressing special situations that taxicab drivers might encounter on the job.
- Handle money transactions.
- Explain the importance of cash-in, and the general requirements for lease cash-in and commission cash-in.
- Fill out a trip sheet.
- Respond correctly to medical emergencies.

Driver Safety

- Identify safety equipment options for taxicabs.
- Describe how taxicab drivers can prepare themselves and their vehicles to reduce the risk of assault.
- Explain what taxicab drivers can do to enhance safety in risky locations and on risky shifts.
- Use strategies to improve safety in case of an assault or a hostage-taking.
- Evaluate customers and locations for risk of assault and non-payment of fares.

Local and Regional Geography

- Identify the major jurisdictions, routes, and crossings in the Lower Mainland.
- Use a map.
- Plan an efficient route to travel from one location to another.
- Locate on a map key tourist sites, hospitals, and other common pick-up/drop-off points in the Lower Mainland.
- Follow airport procedures.

Course Topics/Content:

- Introduction - What is Taxi Host and what are the responsibilities of a taxi driver
- Rules and Regulations of the Taxi Industry
- Operation of the Taxi Industry
- Driver Safety
- Local and Regional Geography

Text and Resource Materials:



Required:

Taxi Industry and Driver Safety Participant's Manual
Greater Vancouver and Fraser Valley Towns Map Book

Recommended:

Course Level:

X	First Year		Second Year		Third Year		Fourth Year
	Other (describe):						

Equivalent Course(s) within the JIBC:

Class Delivery Methods:

Delivery Methods	Class Option A (Hours)	Class Option B (Hours)	Class Option C (Hours)	Class Option D (Hours)
Classroom/Lecture/Discussion	14			
Simulation/Lab				
Practicum/Fieldwork				
Online				
Correspondence				
Total Class Hours				

Comments on Delivery Methods:

Course Grading System:

	Letter Grades		Percentage	X	Pass/Fail
	Complete/Incomplete		Attendance Only		

Passing Grade:	75%
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Evaluation Activities and Weighing:

Final Exam	75%	Assignments	%	Project	%	Capstone Project	%
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Midterm Exam	%	Portfolio	%	Participation	%	Other	%
Quizzes/Test	%	Simulations	%	Practicum	%	TOTAL	100%

Comments on Evaluation Activities and Weighing:

Other Course Guidelines, Procedures and Comments:

View the Justice Institute of BC Policies listed below at:

<http://www.jibc.ca/studentServices/main/AcademicServices/policies.htm>

Access Policy

Harassment Policy

Prior Learning Assessment Policy

Student Code of Conduct

Academic Appeals Policy

Intellectual Property Rights Policy

Research on Human Subjects: Ethics

Student Records