Following up on what we started in the March issue of *Library News*, here are descriptions of several more eclectic books available to tantalize you.

The first book shows how to replace bureaucracy with more humane and effective systems for organizing and coordinating work. In *The End of Bureaucracy & The Rise of the Intelligent Organization*, Gifford and Elizabeth Pinchot confront head-on the key organizational issues that are threatening the very existence of today’s corporations. They assert that “bureaucracy is no more appropriate to the information age than serfdom was to the industrial era. Only freedom and community will work.” The Pinchots describe “intelligent organizations” that make full use of the intelligence of all employees. They maintain that by developing and engaging the intelligence, business judgment, and wide-system responsibility of all its members, an organization can respond far more effectively to customers, partners, and competitors. This book is published by Berrett-Koehler Publishers. (HD 38.4 P56 1993)

Financial Accounting: Tools for Business Decision-Making by Paul D. Kimmel provides readers with an understanding of those concepts that are fundamental to the use of accounting. Starting with a “macro” view of accounting information, the book presents real financial statements and establishes how a financial statement communicates the financing, investing, and operating activities of a business to users of accounting information. It is published by J. Wiley & Sons Canada. (HF 5635 F453 2000)

Managerial Accounting: Tools for Business Decision Making gives readers the tools they need to build decision-making skills and understand how to use accounting information to make quality business decisions. It covers cost concepts for decision makers; decision-making concepts; planning and control concepts; and performance evaluation concepts. The authors, Jerry J. Weygandt, Donald E. Kieso, and Paul D. Kimmel, break down difficult or complicated processes into manageable, understandable steps. This book is published by Wiley, as well. (HF 5657.4 W49 2002)
CONFLICT RESOLUTION


CORRECTIONS


EMERGENCY MANAGEMENT


EMERGENCY MEDICINE


FIRE


EMERGENCY MANAGEMENT (Cont’d)

EMERGENCY MANAGEMENT


MANAGEMENT
New Books (Cont’d)

MANAGEMENT (Cont’d)


MATH


Probability without Tears by Derek Rowntree. New York: Scribner’s. (QA 273 R8665 1994)

POLICE


RESEARCH (Cont’d)


SCHOOL VIOLENCE


STRESS


Under the Headset: Surviving Dispatcher Stress by Richard Behr. Temecula, Calif.: Staggs Publishing. (RA 645.5 B426 2000)


Preparing for the Behavior-Based Interview: How to Get the Job You Want by Terry L. Fitzwater. Menlo Park, Calif.: Crisp Learning. (HF 5549.5 I6 F588 2001)


VIDEOS

V2698 Effective Resumes and Job Applications (video, 34 minutes, 2002)
Shows job seekers the basics of preparing a resume (content, arrangement, style and tips for electronic resumes), composing correspondence accompanying the resume (use of names and titles, attention-getting phrases) and completing application forms (terminology to use, errors to avoid). (McIntyre Media)

V2701 Unemployment: The Grieving Process and Getting Back On Track (video, 34 minutes, 1999)
Deals with the trauma of job loss that creates the “dislocated worker” who must deal with the emotional and financial effects by facing the stages of loss and begin the process of becoming employed again. Offers practical suggestions/guidelines to cope with joblessness, such as: seek support (family, community), begin to network, schedule informational interviews, tap into free resources, overcome rejections, set goals every day, and realize you are not alone. (McIntyre Media)
Books


**Dark Paths, Cold Trails: How a Mountie Led the Quest to Link Serial Killers to Their Victims** by Doug Clark. Toronto, Ont.: Harper Collins. (HV 6023.8 C53 2002)


**Organized Crime and Cybercrime: Criminal Investigation and Intelligence on the Cutting Edge** by Marcel-Eugene LeBeuf. Ottawa, Ont.: Canadian Police College. (HV 8079 C65 L49 2001)


D007  Advanced Self-Defense Shooting Tactics & Techniques, Volume 3  (DVD, 60 minutes, 1997)
This program, the third of a series of five, begins with a discussion of what could happen in a
gunfight — the relation of time, distance and the chances of surviving a shooting situation. It
includes a demonstration of results of using a cinder block for cover from a .38, 9mm, and .45
caliber. It includes a demonstration and discussion of the proper use of a vehicle for cover and
shooting from a vehicle.  (Wilson Combat)

(video, 81 minutes, 2005)
This program emphasizes the importance of the following concerns of fires in places of worship,
namely: knowing the reasons why fires in these buildings start; their usual locations; building
construction features; and key strategies/tactics for controlling these fires. The video features two
dangerous church fires; one in Sycamore, Ill. and one in Dallas Texas. The added training segment
is part one of “So you want to be a firefighter?”  (Primedia Workplace Learning)

V3006  American Heat, January 2005: Special Responses for Special Events
(video, 76 minutes, 2005)
This episode addresses the potential seriousness that can arise at special events in any community.
It features interviews with fire professionals who coordinate 3 NASCAR races a year and examine
the dangers presented by the events. The program looks at the following topics: planning;
prevention of injuries and incidents; preparing for an effective response; recovering after the
incident; and preparing to respond to the next situation. The Survival! training segment is the fourth
and final part on flashover survival.  (Primedia Workplace Learning)

V2894  Development Through the Life Span  (video, 74 minutes, 1999)
This teaching module contains eight programs dealing with development through the human life
span. The first program discusses the biological basis of behaviour by illustrating case studies of
humans affected by radiation contamination, alcohol, and drugs. The second covers infant
development and the capacities of the newborn. The next illustrates two ways of studying infant
behaviour: brain activity and visual fixation. Program four covers infant social/cognitive
development and the emergence of self. The fifth explores how the study of identical twins can help
determine how factors such as lifestyle and diet may contribute to individual differences in the
aging process. Program six illustrates how a common form of forgetting involving future intentions
can be studied in the laboratory, and presents a new way of studying age differences via memory.
The next introduces Dr. William Greenough’s studies on the effects of mental and physical activity
on the aging brain and mind. It concludes with a clear demonstration of how the advent of new
technologies has aided research into the etiology of disease.  (Magic Lantern Communications)

V2985  Different Directions: Understanding Fetal Alcohol Syndrome  (video, 22 minutes, 2000)
Parents tell their stories about their children affected by FAS and how they deal with all the
problems.  (Ontario’s North for the Children)

This program stresses the cohesion within the framework of the Emergency Response Team in the
Corrections environment and examines the importance of each member’s role in contributing to the
overall success of the team. It covers the following situations: disturbance in the housing unit; fire
drill in the housing unit; two inmates fighting; and refusal to lock down.  (Lockup USA)
V2965  
**Family Matters in Supreme Court: Judicial Case Conferences and Chamber Hearings**  
(video, 19 minutes, 2004)  
This program is for anyone going to Supreme Court without a lawyer on a family matter and depicts fictional scenarios that show two aspects of the process: the judicial case conference and the hearing that can follow in Supreme Court Chambers. The video dramatizes the situation of Mark Carter, who wants to lower his monthly child support payments and cancel child support arrears because he has hurt his back and has been unable to work for six months. His ex-wife, Tracy Carter, needs the money to support their ten year old son, Ben. The video follows Mark and Tracy through all the stages of the process as they prepare for and attend a judicial case conference, where they agree to reduce Mark’s child support payments, and a Supreme Court hearing, where the master rules that Mark must pay arrears. (Legal Services Society of B.C.)

D012  
**A Healing River: An Invitation to Explore Restorative Justice Values & Principles**  
(DVD, 84 minutes, 2004)  
This video is a collection of voices and stories that takes the viewer on a journey through the paradigm shift that is called restorative justice. It takes a thought provoking look at the issues of trauma, recovery and the psychology of the restorative process. (Heartspeak Productions)

V2979  
**Hinduism**  
(video, 48 minutes, 1998)  
Discusses the history of Hinduism, and its capacity to integrate the new with the old, as one of the world’s oldest and largest religions. Using archival and current footage and images, interviews and re-enactments, covers Hinduism’s origins in 1800 B.C.E. India up to present-day practices, in India, southeast Asia and elsewhere. Introduces other religions and philosophies that developed from Hinduism, such as Buddhism and the Jain tradition (both 6th century B.C.E.), the Sikh tradition (15th century C.E.), Vedanta, Yoga, transcendental meditation, and other related spiritual and meditative exercises. (Distributed to B.C. post-secondary institutions by Image Media)

V2971  
**Outlet: Queer Youth Speak Out**  
(video, 29 minutes, 2002)  
Using rap, re-enactments, video clips and interviews, gay youth describe the challenges of coming out. Includes emotional and physical harassment; discrimination; the need to be acknowledged and accepted; and the “only a phase” issue. The resource package includes pre- and post-viewing activities. (Distributed to B.C. post-secondary institutions by Image Media)

V2895  
**Pain and Its Treatment**  
(video, 23 minutes, 1999)  
This teaching module contains three programs dealing with pain and its treatment. The first presents a vivid example of phantom limb pain and raises important questions about the origin of the pain. The second studies chronic pain and examines physical and psychological approaches to treatment. The third shows what happens biochemically in alcohol and drug addiction; and deals with the states of consciousness, addiction, and alcohol-related abnormal behaviours. (Magic Lantern Communications)

V2976  
**Practical and Tactical Handcuffing**  
(video, 30 minutes, 2003)  
Hosted by well-known use-of-force expert and trainer Ed Nowicki, this video demonstrates effective handcuffing techniques along with steps for injury reduction. Key areas addressed include placement of handcuffs on the duty belt, hinged versus chain-link handcuffs, disposable handcuffs, maintenance, checking proper fit, report writing and legal considerations, and many others. (Distributed by Canadian Learning Company)
In Maps to Ecstasy: A Healing Journey for the Untamed Spirit, Gabrielle Roth explores the human psyche and the art of survival. She uses each of the book’s five chapters to guide the reader through an aspect of the psyche. The first chapter explores the teachings of the body, “the power of being.” The second chapter charts a journey through the heart and reveals five core emotions, “the power of loving.” Chapter Three is concerned with the domain of the mind, “the power of knowing.” Chapter Four explores the mysteries of the soul, “the power of seeing.” And finally, in Chapter Five, all the paths converge on the road to a visionary level of experience, “the power of healing.” Gabrielle Roth presents a spiral journey that readers can enter and re-enter to transform their lives into art and art into healing. It is published by Nataraj Publishing. (BL 2370 S5 R67 1998)

Twenty years ago the corporation was about command and control, clear lines of reporting and firmly defined functions. In The Next Common Sense: The E-Manager’s Guide to Mastering Complexity authors Michael Lissack and Johan Roos contrast that relatively simple state with the contemporary world where companies are faced with endless multifaceted relationships, strategic alliances, cross functional initiatives and customer networks. These interrelationships and interdependencies mean that the new business landscape is not merely complicated, it is a “complex,” an intricate interweaving of people, organisations, systems and technologies. This complexity needs a new paradigm to understand and deal with it. And that tool, as the title implies, is “a new common sense.” This book aims to provide middle and senior managers with a tool with which to cut through the knot of modern business complexity. The authors offer a five-point plan for achieving coherence and list 10 simple principles for management interested in applying the new common sense. A sample of these simple principles include the following: use simple guiding principles; tell stories; and recognize your multiple roles, don’t hide from them. The book is published by Nicholas Brealey Pub. (HD 58.9 L569 2000)

In Seeing Systems: Unlocking the Mysteries of Organizational Life, Barry Osagy explains why so many of our efforts to create more satisfying and productive human systems end in disappointment, lost opportunities, broken relationships, and failed partnerships. He shows how these breakdowns are the predictable outcomes of an un inspected system life. This book provides a new set of lenses to view these systemic relationships and patterns, enabling us to recognize and stop destructive patterns of behavior. Osagy demonstrates how breakdowns in organizations develop out of blindness to the human systems of which we are a part. He shows how carefully selected teams of top executives regularly fall into turf battles with one another; why organizational improvement efforts inevitably create tensions between the “good” cooperative workers and the “bad” resistant ones; how marriages seemingly “made in heaven” disintegrate. Osagy demonstrates the power of system sight: moving from blind reflex to enlightened choice. He shows how powerful, productive, and satisfying partnerships are created when we are able to recognize and stop these destructive “dances,” and create new ones in which we understand and are respectful of one another and can work in productive partnership. The book is published by Berrett-Koehler. (HM 131 O82 1995)

A Theory of Everything: An Integral Vision for Business, Politics, Science, and Spirituality is a concise, comprehensive overview of Ken Wilber’s revolutionary thought and its application in today’s world. In clear, non-technical language, Wilber presents leading-edge models that integrate the realms of body, mind, soul, and spirit. Wilber then demonstrates how these theories can be applied to real-world problems in the fields of business, politics, medicine, and education. He also presents daily practices that readers can take up in order to apply this integrative vision to their own, everyday lives. Topics include the following: a leading model of human evolution called “spiral dynamics;” Wilber’s “all level, all quadrant” approach for integrating the realms of science and religion; maps of the Kosmos that bring together the most influential worldviews that have developed throughout the ages; and a discussion of “integral tranformative practices” that combine meditation and sophisticated psychological techniques to help readers develop this integral vision in their own lives. This book is published by Shambhala. (BD 431 W5155 2000)

In Systemic Intervention: Philosophy, Methodology, and Practice, Gerald Midgley aims to rethink systemic intervention to enhance its relevance for supporting social change in the 21st century. The book offers a new systems philosophy and methodology, focusing upon the fundamental importance of exploring value and boundary judgements as part of the intervention process. A pluralist practice is also promoted, and the reader learns how to draw upon a wide variety of theories and methods to maximise flexibility and responsiveness during interventions. Four detailed examples of the practice of systemic intervention are also provided, each of which is used to illustrate a different aspect of the methodology outlined in the book, published by Kluwer Academic. (HM 701 M53 2000)